



Terms & Conditions

Clinical Pessary Training

Course Provider : Gaynor Morgan – Pelvic Angel

Website: www.pelvicangel.com

Course Format: Zoom & Online Learning Portal

Exam Submission: 1 September 2027 Midnight CET
Midnight CET

Course Commencement: 12th January 2027

Schedules Teaching: 18:00 – 21:00 CET (Live on zoom)

Final Payment Deadline: 6 January 2027 at Midnight CET

Portal Access Period: Until 02 February 2028 at

Registered Office Address: Productions Associées Asbl. (“The company”) 72 Rue Coenraets 1060 Brussels Belgium

Enterprise / VAT Number: BE0896 755 397

Contact Email: pelvicangeleducation@gmail.com

1. ACCEPTANCE OF THESE TERMS

These Terms & Conditions apply to all registrations for the Pelvic Angel Clinical Pessary Training.

By registering for the course and making payment, the participant confirms that they have read, understood and accepted these Terms & Conditions.

The participant also confirms that the information supplied during registration is accurate.

2. COURSE PURPOSE AND PROFESSIONAL PARTICIPANTS

The Pelvic Angel Clinical Pessary Training is a professional continuing professional development (CPD) course intended for appropriately qualified healthcare professionals who have relevant prior knowledge of women's health, pelvic health and/or pelvic organ prolapse.

The course is designed for professionals who:

- currently fit pessaries;
- intend to fit pessaries in the future; or
- work with patients who use or may benefit from pessary support.

Participants are responsible for ensuring that they possess the appropriate prior knowledge, professional qualifications, registration, insurance, scope of practice and any other requirements necessary to apply the information provided during the course within their own jurisdiction.

This is not an introductory pelvic-health course and participants are expected to have a sound working knowledge of pelvic health and pelvic organ prolapse before commencing the training.

The course does not replace a participant's professional education, clinical judgement, local clinical guidance, professional regulations or individual patient assessment.

Participants remain responsible for decisions made in their own clinical practice and for ensuring that any clinical intervention they undertake is within their professional competence and legal scope of practice.

3. COURSE CONTENT AND DELIVERY

The course consists of 12 hours of live online teaching delivered through Zoom, supported by the Pelvic Angel online learning portal.

Course content may include:

- clinical assessment;
- pelvic organ prolapse;
- pessary selection and fitting principles;
- clinical reasoning and problem-solving;
- pessary management and follow-up;
- case studies;
- demonstrations;
- clinical research papers;
- the Pelvic Angel Pessary Manual;
- the Pelvic Angel Pessary Blueprint;
- downloadable educational resources;
- videos;
- bonus educational material; and
- further-learning resources.

The course is designed to encourage professional discussion, clinical reasoning and application of knowledge rather than reliance solely upon a list of pessary types or fitting protocols.

Pelvic Angel reserves the right to make reasonable amendments to course content where necessary to reflect developments in evidence, clinical knowledge, teaching practice or technology.

4. COURSE DATES AND LIVE SCHEDULE

The course commences on 12 January 2027.

The scheduled live teaching time is generally 18:00–21:00 CET on the designated course dates.

Participants will be provided with the applicable course timetable.

The timetable may include reasonable adjustments to accommodate guest speakers, technical requirements or circumstances outside the reasonable control of Pelvic Angel.

Guest Speakers

Guest speakers may be included as part of the educational programme.

Dr Louise Oliver

The class scheduled for 2 February 2027 will commence after 19:00 CET in order to accommodate Dr Louise Oliver's professional schedule.

The confirmed start time will be communicated to participants in advance.

Sandra Whittle

A guest teaching session with Sandra Whittle is planned as part of the course.

The date and time will be confirmed and communicated to participants in advance, subject to Sandra Whittle's professional availability.

Where a participant is unable to attend a guest-speaker session because of a revised timetable, a replay will be provided where technically possible and where permission has been granted by the guest speaker.

A change to the timing of an individual guest-speaker session does not constitute cancellation of the course and does not create an automatic entitlement to a refund.

5. COURSE MATERIALS

Participants must have the following materials available during the live course:

- the Pelvic Angel course workbook; and
- the Pelvic Angel Pessary Manual.

Participants are expected to print these materials before attending the live teaching sessions so that they can actively participate in the course.

6. PELVIC ANGEL ONLINE LEARNING PORTAL

Participants will receive access to the Pelvic Angel online learning portal in connection with their course registration.

The portal may contain clinical research papers, educational videos, Pelvic Angel intellectual property, downloadable resources, course materials and other materials intended to support participants' learning and professional practice.

Because these materials are made available electronically, participants may be able to access and download course resources immediately following registration.

Portal access will remain available until:

2 February 2028 at midnight CET.

Access will automatically expire after this date.

Participants are responsible for downloading any permitted materials they wish to retain before portal access expires.

Portal access is personal to the registered participant and login details must not be shared with another person.

7. PAYMENT TERMS AND PAYMENT PLANS

The full course fee must be paid in accordance with the payment option selected at registration.

Where a payment plan has been selected, all outstanding payments must be received in full no later than 6 January 2027 at midnight CET.

A payment plan is a payment arrangement for the full course fee and does not constitute a right to cancel individual instalments or withdraw from the remaining payment obligation.

If the full course fee has not been received by the deadline, (The company), Pelvic Angel reserves the right to suspend:

- access to the online learning portal;
- access to live Zoom sessions;
- access to examinations; and

- eligibility for certification.

Access may be restored once all outstanding payments have been received, subject to the applicable course and examination deadlines.

Failure to make a payment does not constitute cancellation of the course.

8. CANCELLATION, WITHDRAWAL AND REFUNDS

The course includes immediate access to substantial digital educational content, including clinical research papers, Pelvic Angel intellectual property, educational videos, course materials, downloadable resources and other professional resources.

Participants may therefore receive access to digital content before the live teaching begins.

Where permitted by applicable Belgian and European law, no refund will be provided once access to digital course materials has been supplied and/or the course service has commenced.

Where a participant has a mandatory statutory right of withdrawal under applicable Belgian or European law, that right will be respected.

Where required by applicable law, participants requesting immediate access to digital content before expiry of any applicable withdrawal period will be asked to provide express consent to immediate performance and acknowledgement of the applicable legal consequences of doing so.

A participant's:

- change of mind;
- failure to attend live sessions;
- failure to watch course videos;
- failure to complete the course;
- failure to sit or pass the examination; or
- failure to use the available course materials

does not in itself create an entitlement to a refund, subject always to any mandatory statutory rights.

Nothing in these Terms & Conditions is intended to exclude or restrict any right or protection which cannot legally be excluded under applicable law.

9. LIVE ATTENDANCE REQUIREMENT

The professional standard of Pelvic Angel training is maintained through active participation in the live teaching programme.

To qualify for the CPD certificate, participants must be present on screen for a minimum of 80% of the total scheduled live teaching time.

Participants should therefore attend the live sessions with their camera enabled and their face visible for attendance verification.

Temporary absence, turning off the camera for extended periods or leaving the live session may affect the participant's attendance record.

Where a participant misses a live class, a replay will be made available where technically possible.

Viewing a replay does not automatically constitute live attendance for the purpose of the 80% attendance requirement.

10. MISSED LIVE SESSIONS AND REPLAYS

Where a live session is missed, the relevant replay will be uploaded to the Pelvic Angel learning portal where technically possible.

Replays are provided to support learning and allow participants to review teaching they have missed or wish to revisit.

Participants remain responsible for satisfying the minimum live attendance requirement for CPD certification.

11. CPD CERTIFICATE

A Pelvic Angel CPD attendance/completion certificate will be provided to participants who satisfy the course requirements.

To qualify for certification, the participant must:

1. satisfy the minimum live attendance requirement;
2. complete the required course learning;
3. watch the required course videos;
4. complete the examination; and
5. achieve the minimum examination pass mark of 85%. (if 80% of attendance is not reached)

The certificate confirms completion of the Pelvic Angel training requirements. Participants remain responsible for determining whether and how the CPD hours are recognised by their own professional body, employer or jurisdiction.

12. EXAMINATION

An examination is included as part of the course assessment.

The required pass mark is:

85%.

Where a participant is unable to complete the examination during the initial examination period, an examination paper may be provided at the participant's request once they are ready to sit the examination and have completed the required course videos.

The examination must be submitted no later than:

1 September 2027 at midnight CET.

This is the absolute final submission deadline.

After this deadline:

- examination submissions will no longer be accepted;
- no CPD certificate will be issued; and
- the participant may be recorded as having failed to complete the course requirements.

Failure to complete the examination or achieve the required pass mark does not create an entitlement to a refund.

13. BONUS AND FURTHER-LEARNING VIDEOS

Bonus videos and further-learning videos may be provided as an additional educational benefit.

These videos are provided for participants to watch at their own leisure and are not subject to separate examination.

They form part of the educational resources available through the Pelvic Angel portal during the participant's period of access.

14. ADDITIONAL POP-Q LEARNING

Participants who would like further explanation of the POP-Q system may access an additional explanatory video provided by Gaynor Morgan.

Where requested by participants, Gaynor Morgan may also arrange a group session to provide further explanation and answer questions relating to the POP-Q system.

This additional group session will be provided without an additional fee, subject to reasonable availability and group scheduling.

15. INTELLECTUAL PROPERTY AND COPYRIGHT

All course materials supplied by Pelvic Angel are protected by applicable intellectual-property and copyright laws.

This includes, without limitation:

- the Pelvic Angel Pessary Blueprint;
- the Pelvic Angel Pessary Manual;
- course workbooks;
- presentations;
- Pelvic Angel videos;
- clinical diagrams;
- photographs and illustrations;
- teaching frameworks;
- case studies;
- written materials;
- downloadable resources;
- clinical research compilations; and
- other proprietary educational content.

Course materials are provided for the participant's personal professional education and clinical reference.

Participants may print and use permitted materials for their own professional learning.

Participants must not, without prior written permission:

- reproduce or republish course materials;
- distribute course materials to non-participants;
- upload materials to another learning platform;
- share portal access or login details;
- sell or commercially redistribute course materials;
- use the materials to create another training course;
- reproduce proprietary Pelvic Angel teaching frameworks;
- record live teaching sessions; or
- distribute recordings of live teaching or guest-speaker sessions.

Unauthorised use, copying or distribution may result in immediate suspension or termination of portal access without refund, subject to applicable law.

16. CONFIDENTIALITY AND CLINICAL CASE DISCUSSION

Clinical cases may be discussed during live teaching, breakout sessions and other educational activities.

Participants must not disclose identifiable patient information.

All patient information used for discussion must be appropriately anonymised.

Participants must respect the confidentiality of other attendees and must not record, reproduce or distribute personal, professional or clinical information shared by another participant.

17. RECORDING OF LIVE SESSIONS

Live teaching sessions may be recorded to provide replays to registered course participants.

Participants must not make their own audio, video, screen or photographic recordings of the course without prior written permission.

Guest-speaker sessions will only be recorded and made available where appropriate permission has been obtained.

18. CLINICAL INFORMATION AND PROFESSIONAL RESPONSIBILITY

The course provides professional education based upon clinical experience, available evidence, research, educational resources and the educator's professional knowledge.

Course information is provided for educational purposes and does not constitute individual patient-specific medical advice.

Participants are responsible for applying their own professional judgement when using information obtained during the course.

Participants must consider the individual patient's history, examination findings, clinical presentation, risks, contraindications, applicable clinical guidance, professional standards, insurance requirements and legal scope of practice.

Pelvic Angel does not assume responsibility for clinical decisions independently made by participants or for clinical outcomes arising from the application of course information.

Nothing in these Terms & Conditions excludes or limits liability where such exclusion or limitation is prohibited by law.

19. PROFESSIONAL CONDUCT

Participants are expected to conduct themselves professionally and respectfully throughout the course.

Pelvic Angel reserves the right to take reasonable action where a participant engages in behaviour that is abusive, threatening, discriminatory, disruptive or otherwise materially interferes with the learning environment or the rights of other participants.

20. TECHNICAL REQUIREMENTS

Participants are responsible for having:

- suitable internet access;
- a functioning computer or device;
- access to Zoom;
- suitable audio and video equipment; and

- the required course materials.

Pelvic Angel is not responsible for technical problems caused by a participant's own equipment, internet connection, software or local network.

Where a technical problem occurs with Zoom, the Pelvic Angel portal or another system under the reasonable control of Pelvic Angel, reasonable efforts will be made to restore access or provide an alternative means of accessing affected teaching.

A temporary technical interruption does not automatically create an entitlement to a refund.

21. COURSE CHANGES

Pelvic Angel reserves the right to make reasonable changes to:

- course content;
- course timetable;
- guest-speaker arrangements;
- teaching format;
- teaching materials; or
- technical delivery

where reasonably necessary.

Where a material change is required, participants will be informed as soon as reasonably practicable.

22. CANCELLATION OR POSTPONEMENT BY PELVIC ANGEL

In the unlikely event that Pelvic Angel is unable to deliver the course as scheduled, reasonable efforts will be made to provide an alternative date or delivery arrangement.

Where the course is cancelled and an alternative arrangement cannot reasonably be provided, participants will be informed of the available options in accordance with applicable law.

Nothing in these Terms & Conditions excludes any mandatory rights available to participants under applicable law.

23. FORCE MAJEURE

Pelvic Angel shall not be responsible for delay or failure to perform its obligations where this is caused by circumstances beyond its reasonable control, including serious illness, death, natural disaster, war, civil emergency, significant technical failure, interruption of telecommunications or internet services, governmental action or other circumstances which reasonably prevent delivery of the course.

Where reasonably possible, an alternative arrangement will be provided.

24. PORTAL ACCESS TERMINATION

Pelvic Angel reserves the right to suspend or terminate access to the course where there is:

- non-payment;
- unauthorised sharing of course materials or login details;
- intellectual-property infringement;
- serious breach of these Terms & Conditions;
- serious breach of confidentiality;
- abusive or inappropriate conduct; or
- other conduct which materially interferes with the course or the rights of other participants.

Where access is terminated because of a participant's breach of these Terms & Conditions, this will not create an entitlement to a refund, subject to any mandatory legal rights.

25. DATA PROTECTION

Personal data will be processed in accordance with applicable Belgian and European data-protection legislation, including the General Data Protection Regulation (GDPR).

Participants should refer to the Pelvic Angel Privacy Policy for information concerning the collection, use, storage and protection of personal data.

26. TRANSFER OF COURSE PLACE

Course registration and portal access are personal to the registered participant.

A participant may not sell, transfer or assign their course place or portal access to another person without prior written agreement from Pelvic Angel.

Unauthorised transfer may result in termination of access.

27. GOVERNING LAW AND JURISDICTION

These Terms & Conditions shall be governed by the laws of Belgium.

Any dispute shall, where legally permissible, be subject to the jurisdiction of the competent courts in Belgium.

Where mandatory consumer-protection legislation provides additional rights or jurisdiction, those mandatory rights shall remain unaffected.

28. PARTICIPANT ACCEPTANCE

By completing registration and payment, the participant confirms that they:

- have read and accepted these Terms & Conditions;
- understand that the course is professional-level training;
- understand the prerequisite knowledge expected;
- understand the live attendance requirement;
- understand the examination and 85% pass requirement;
- understand the final examination deadline;
- understand the portal access period;
- understand the payment-plan requirements;
- understand the intellectual-property restrictions;
- agree to maintain confidentiality during clinical discussions;
- agree to comply with professional conduct requirements; and
- understand the applicable cancellation, withdrawal and refund provisions.